



Subject: Pikeville Urgent Care, PLLC Sliding Fee Discount Program (SFDP)

Effective Date: January 1, 2025

Policy: Sliding Fee Discount Schedule for Eligible Patients

What is a Sliding Fee Discount Program?

Pikeville Urgent Care, PLLC (PUC) serves patients 2 years and up regardless of ability to pay. PUC offers discounts of services based on household income and family size. The Sliding Fee Discount Program is available to all patients.

How can the program help you?

The PUC Sliding Fee Discount Program reduces your cost of services at PUC. Even if you have insurance but have a high deductible and/or non-covered services, the SFDP may help you pay for your health care. If you qualify for the SFDP, you have the option to waive filing insurance and use your sliding fee discount.

How do I apply?

To qualify for the sliding fee discount, you must complete an application process to establish your sliding scale fee. You must requalify for their sliding fee discount each year. You must complete an intake application and provide proof of household income that does not exceed 200% of Federal Poverty guidelines.

ITEMS TO BRING TO APPLICATION APPOINTMENT:

1. Photo ID: Driver's License or other state issued ID
2. Proof of residence
3. Proof of income (can be provided by letter, bank statement or copy of check):
 - 3 current check stubs
 - Copy of most recent tax return
 - Unemployment stub
 - Pension and/or Retirement
 - Social Security
 - Disability
 - Child Support
 - SSI

How long will I stay on the Sliding Fee Discount Program?

Enrollment in the Sliding Fee Discount Program is good for one year. After one year, you will need to reapply and update your information. If you have changes during the year with your household income, household size and/or insurance coverage; please inform our Patient Service Representatives.

Charges for supplies such as prescription medications or medical equipment, are not included in the sliding fee discount price.

Pikeville Urgent Care leverages two factors when calculating your Sliding Fee Scale Discount: number of members of the household and income. When you apply for your Sliding Fee Scale Discount, these two factors will then be used to calculate what Slide Category you qualify for.